

Eliminating the Noise:

Strategies for Effective Learning in a Distracted World



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Talent Acquisition



Human Resources

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Individual and Enterprise Membership
Options: Includes research assets,
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Rewards and Recognition 2024

Take Survey

HCM Outlook 2024

Take Survey

Launching Soon: 2024 Learning and

Development Benchmarking

Engage with us.

Ask Questions

Ask us questions and start a discussion with us! Use the question box on your control panel to chat with our presenters.

Handout(s) and the Recording

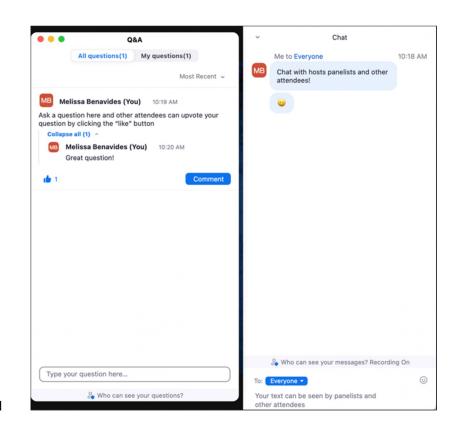
A copy of today's presentation is available in the handouts section of your control panel. We will share a link to the recording via email after we conclude.

Chat with Us or Others on The Webinar

Chat is enabled for todays webinar, so feel free to join in on the discussion today and share your thoughts

Polls

We may launch polls throughout today's presentation to better understand you and our audience. **We would love your participation!**



L&D Investments Planned in 2024

Source: Brandon Hall Group™ Study, HCM Outlook 2024

	2024	2023	١	2024	2023	١	2024	2023	
Upskilling/reskilling the workforce	15%	45%		1 42%	35%		1 42%	20%	
Learning measurement and analytics	11%	55%		1 59%	25%		1 30%	20%	
Linking learning to performance and career development*	19%	38%		48%	47%		1 33%	14%	
Alignment between learning strategy and business goals	15%	46%		1 58%	36%		27%	18%	
Learner experience	19%	23%		1 58%	41%		1 23%	13%	
Technology	26%	37%		1 44%	40%		1 30%	23%	
© Brandon Hall Group 2024 Effective Learning Strategies (Webinar)		/SMALL TMENT			RATE TMENT		HEA INVEST		6

Organizational Priorities that Contribute to Noise

Importance of People Strategies

Career development/succession planning	96%
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7	Leadership development	96%

*	Employee experience	93%
	Employee expendice	33/0

Foster and inclusive workplace 90%

★ Coaching and feedback for employees 88%

Employee wellness and psychological safety 88%

★ Upskilling/reskilling employees 88%

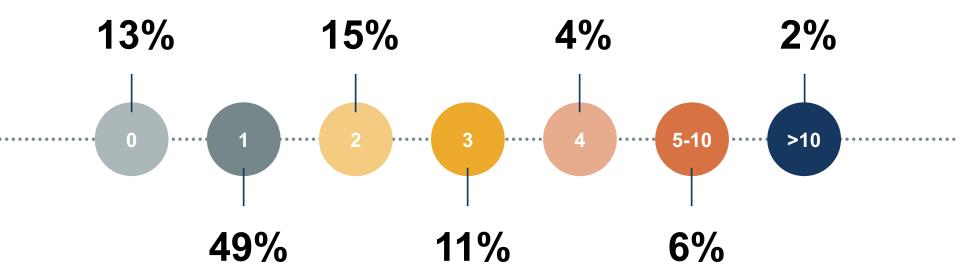
Importance to the Future of Work

Reimagine career development	64%
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Reimagine performance management 55%

Accelerate reskilling employees 54%

How Many LMS's in Your Organization?

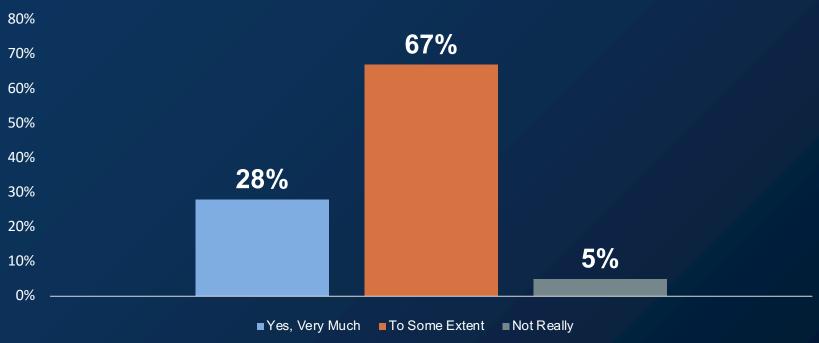


Source: Brandon Hall Group™ Study, LMS Voice of the Customer 2023

In the chat...

Where does the noise come from in your world and work?

Does our current learning culture empower people to take charge of their development?



Elements of a **Positive** Learning **Culture**

Continuous learning

Safe experimentation

Leadership buy-in

Organisation-wide collaboration

Adaptability and resilience

PARTICIPATE IN OUR POLL

Which element of a positive learning culture is <u>STRONGEST</u> in your organization?

- Continuous learning
- Safe Experimentation
- Leadership buy-in
- Organization-wide collaboration
- Adaptability and resilience
- Don't know/not sure

PARTICIPATE IN OUR POLL

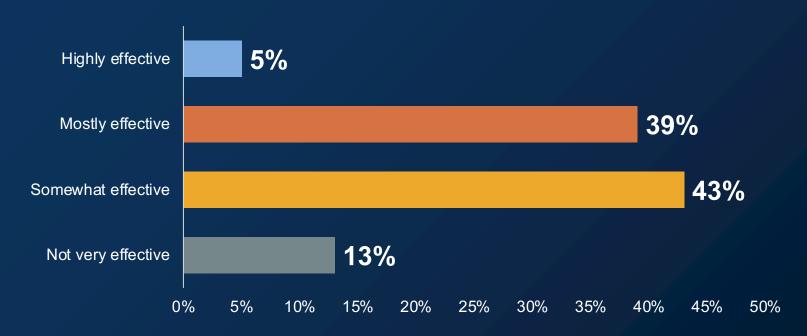
Which element of a positive learning culture is <u>WEAKEST</u> in your organization?

- Continuous learning
- Safe Experimentation
- Leadership buy-in
- Organization-wide collaboration
- Adaptability and resilience
- Don't know/not sure

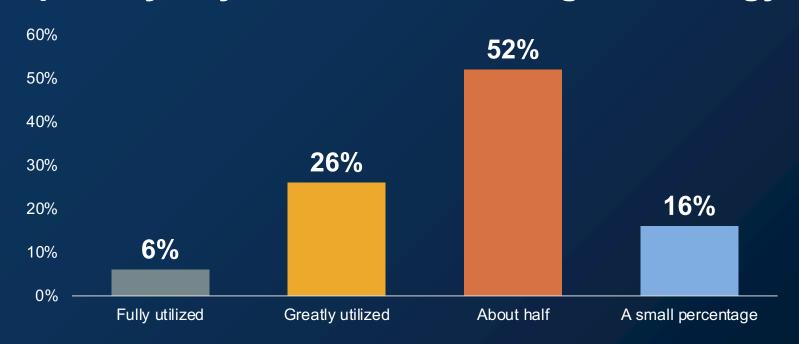
What data are you tracking to prove learning's business impact?

DATA SOURCE	Learning completions	UTILIZATION	74%
	Business outcomes linked to learning		34%
	Learner satisfaction		71%
	Manager feedback		40%
	Pre/Post assessment scores		50%
	Other		14%

How would you rate the learner experience as it exists today?

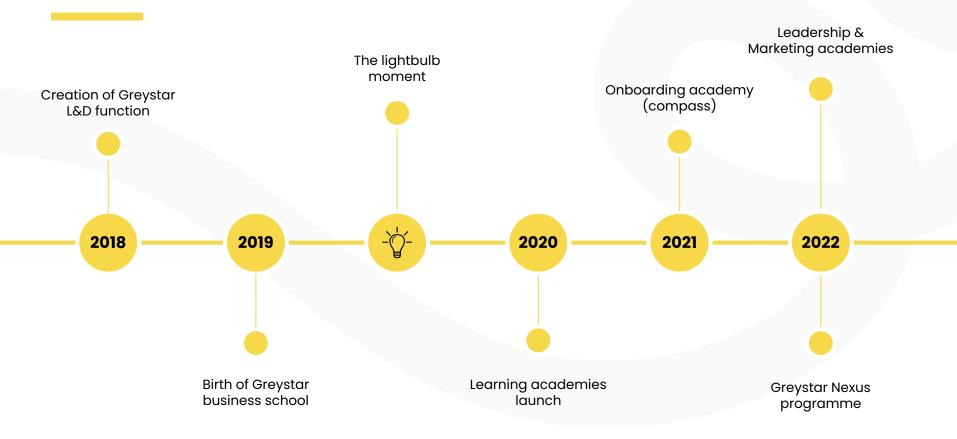


To what extent are you leveraging the full capability of your current learning technology?



HOW TO Cut Through the Noise

The birth of academies



Summary of our journey

Challenge

- No platform
- No content
- No L&D function

- Minimal UGC (originals)
- Agility and pace (pivot)

- Increase hiring
- Speed to operational effectiveness
- Inconsistent onboarding
- Too much content

- Internal talent identification / mobility
- Upskill & reskill
- Automation
- Personalisation
- Business impact

2018

2023

- Outcome One home for learning Established
 - learning brand

- Real time value-add
- Seat at the table
- Self-directed learning culture
- Speed of content authoring

- Functional academies
- Learning aligned business
- Compass
- Learner & business impact

- Business results
- Learner engagement
- Internal talent platform

What are academies?



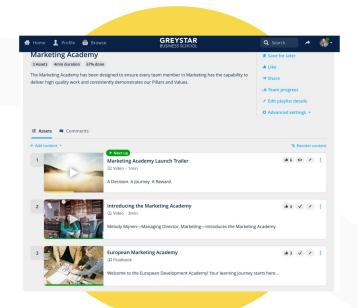


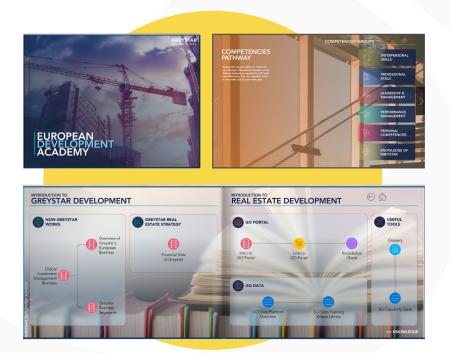






Tailored and scalable





5app Playlists | scalable for every audience

Content | role-specific content for individual roles

Results that matter.

162%

Increase in user sessions

403%

Increase in opened assets

418%

Increase in unique users

91%

Monthly active engagement

57%

Improvement of **knowledge**

43%

Uplift in **technical** capabilities

32%

Uplift in demonstrable skills

328%

Increase in learner engagement



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15%

Increase In NPS

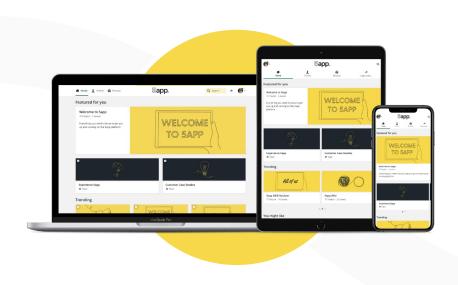
Engagement

Skills



Business performance

Academies, productionised



The 5app platform // operating as a SaaS solution across any desktop or mobile device



Content // we identify, build and curate the bespoke content, for the individual role at exactly the moment they need it



Services // A team of experts who have designed and delivered pragmatic solutions that deliver bottom-line business value



Platform // all housed on our simple, no-nonsense platform that provides people with access to knowledge, whenever and however they need it

Summary



Cutting through the noise

The right content, to the right people at the point of need



For the radical L&D professional

Likes to challenge the status quo and believes in a better way of doing things



Delivers business results

A solution that makes you famous for proving the value of L&D

Key Points

1

Make sure your learning culture is fit to purpose.

2

Alignment to the goals of the organization is essential.

3

Outcomes driven and data-informed measurement makes a huge difference. 4

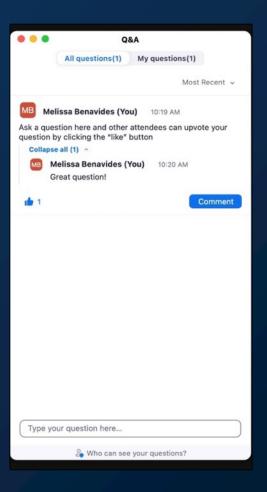
Learner
experience is
key – making it
work with your
team where
they work
helps drive
utilization.

5

Technology needs to work with you and not against you.

Q&A

Please submit your questions and comments in the **Question Box** on your control panel for our presenters.





Thank you for joining us today!

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