

Employee Experience Metrics

Matched to Module 9: Measuring and Analyzing Employee Experience Metrics

This dashboard provides a centralized view of key employee experience metrics, allowing for easy tracking and analysis of trends over time.

Instructions:

1. Customize the metrics displayed based on your organization’s specific KPIs.
2. Regularly update the data to reflect the most current measurements.
3. Use the dashboard in leadership meetings to discuss trends and make data-driven decisions.
4. Set targets for each metric and track progress towards these goals.
5. Drill down into specific metrics to understand underlying factors and develop targeted improvement strategies.

Employee Experience Effectiveness Dashboard

MONTH	eNPS	ENGAGEMENT SCORE	SATISFACTION SCORE	TURNOVER RATE
January				
February				
March				
April				
May				
June				

Key Metrics Explained:

- eNPS (Employee Net Promoter Score): Measures employee loyalty and satisfaction.
- Engagement Score: Indicates the level of employee engagement and motivation.
- Satisfaction Score: Reflects overall employee satisfaction with their work experience.
- Turnover Rate: Percentage of employees who left the organization.